

**Computers in Libraries 2011
Washington D.C.**



SUCCESSFUL MULTIGENERATIONAL COLLABORATION STRATEGIES

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Government sponsorship acknowledged.**

THE STORY

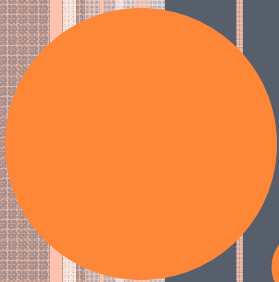
- Background
 - Who are we
 - Three forces
- Challenges along the way
- Where we are now



JET PROPULSION LABORATORY

- NASA funded, operated by the California Institute of Technology
- < 5,000 employees
 - Scientists, engineers, technologists, business people
- Focus on unmanned, robotic missions





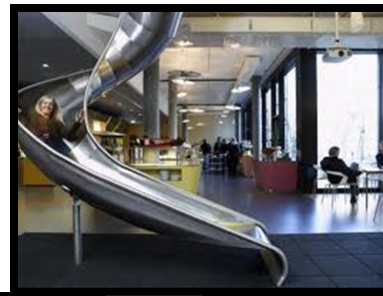
THREE FORCES

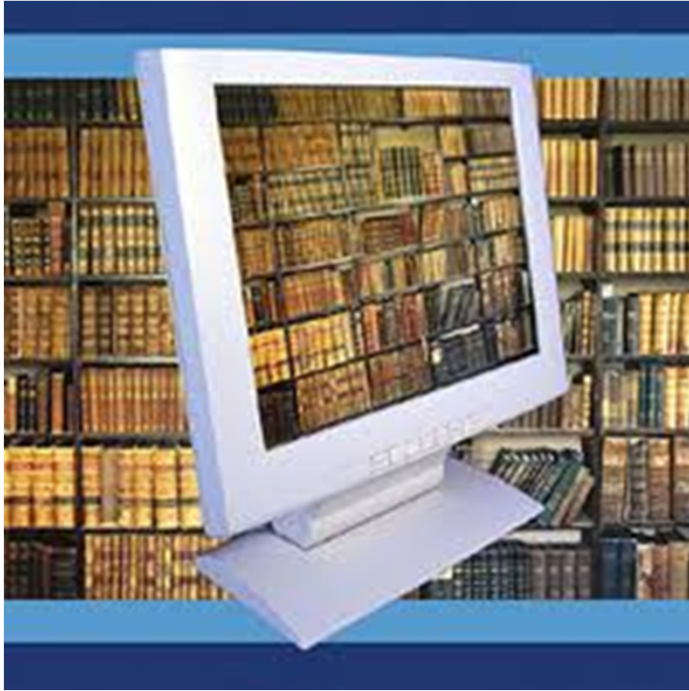
FOUR GENERATIONS AT WORK TOGETHER



- Millennials arriving
- Aging workforce in aerospace industry reported in 2002
- Half would be eligible to retire by 2008
- Early Career Hires (ECHes) at JPL
- MESH: Multi-Generations Exchange Starts Here







*“I used to go to the library regularly,
But I don’t have the time anymore.”*



*“The ejournals are great! I can get
To them from home or when I am
Out at conference.”*







THE PROCESSES AND CHALLENGES



PROCESSES

Project team:

Project plan

Library areas to
be remodeled



1.



Before remodel

2.



5.



4.



3.





PREPARING THE COLLECTION

Reference Collection

- Reduce 10-25%
- Merge ReadyRef into Reference
- Reduce government documents, directories, dictionaries
- Dusty-finger rule
- Kept handbooks, specialty encyclopedias
- Become familiar with the remaining collection

Journals

- Reduce print/online duplicates

Reduced ~1,500 feet shelf space



CHALLENGES

- Perceptions
 - Emphasis on collaboration
 - Attitudes
- Funding and timeline



CHALLENGES

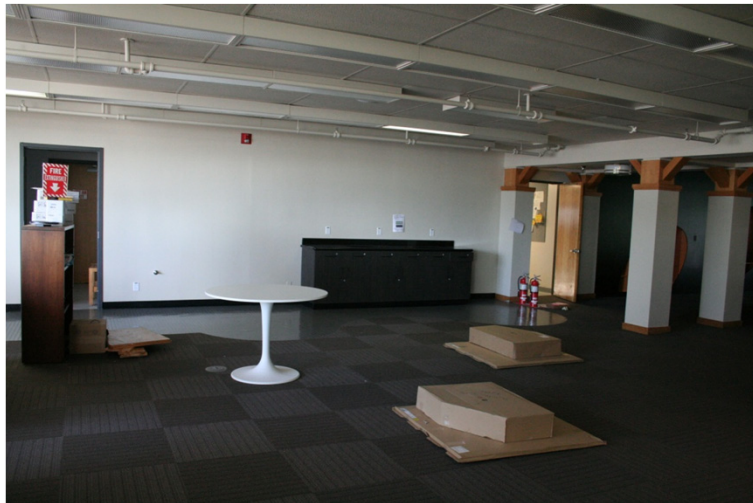
- Users:
 - Section staff vs. patrons
 - Multi-generation needs
- Foods



REMODELING : MAIN AREA



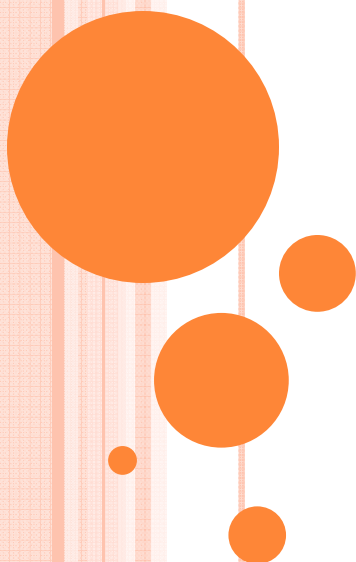
THE OLD REFERENCE STACKS AREA



BEACON

JPL LIBRARY, ARCHIVES AND RECORDS SECTION

information
COMMONS





BEACON

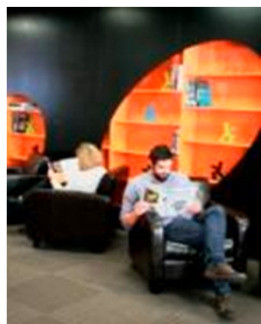
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COMMONS

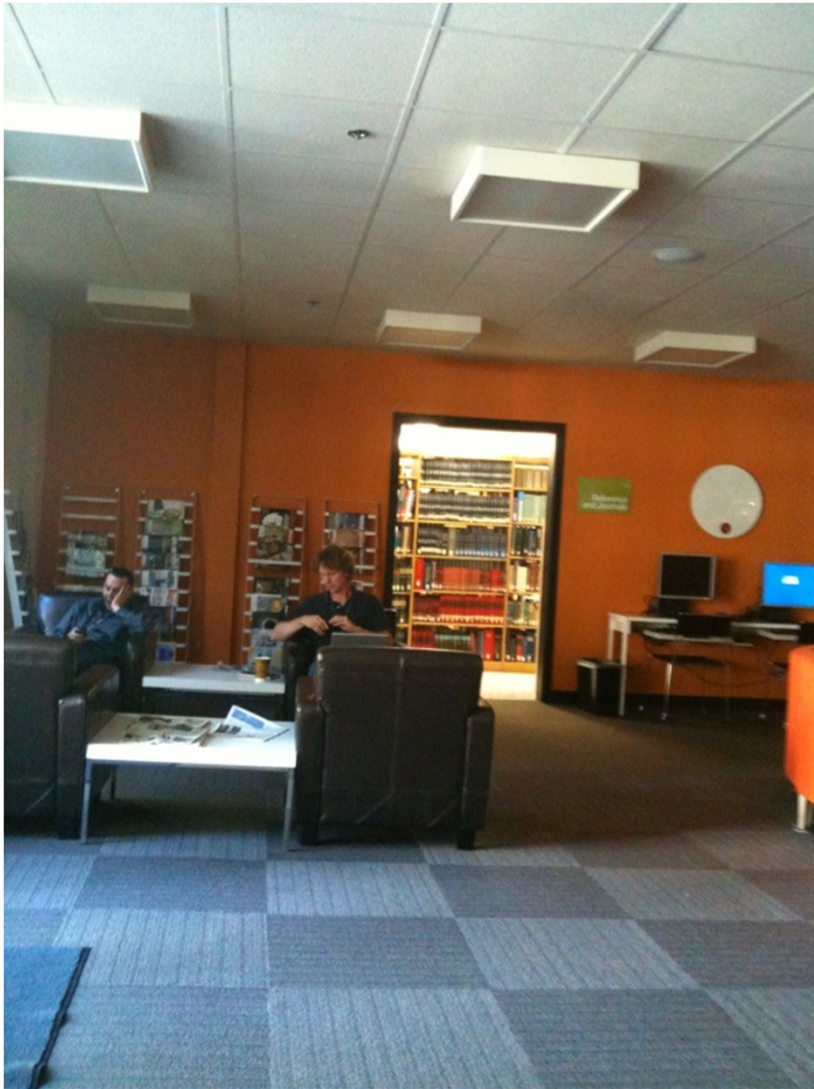
- Open 24x7, badge access after hours
- Collaborative work spaces
- Wireless connection, plenty of power outlets
- Come to an orientation for more resources and services:

Wednesday, 11:30 – 12:00 noon, Bldg 111 – 104

Meet at the Consultation Desk







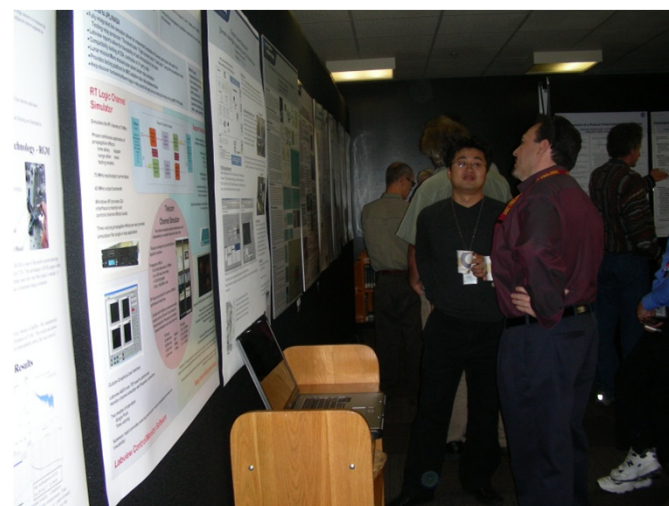
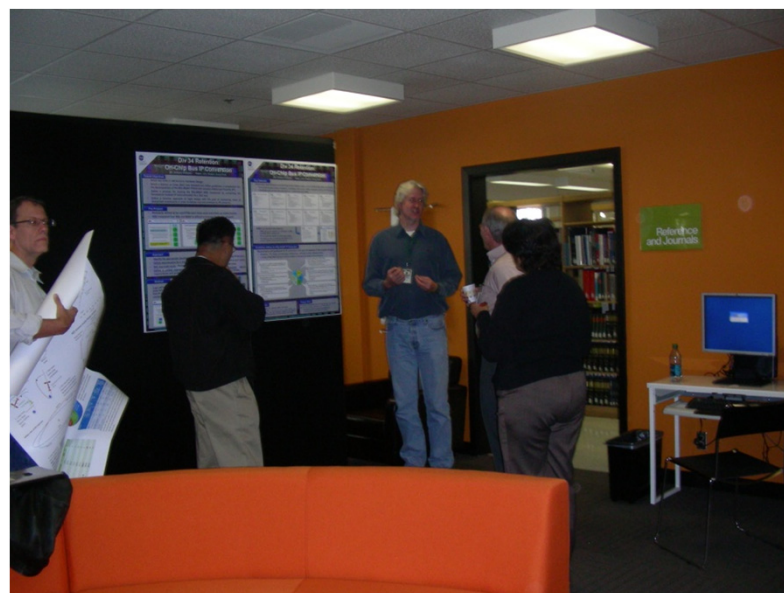
















2.0 : PERPETUAL BETA

MORE THAN

“IF YOU BUILD IT, THEY WILL COME.”

